



EXPERT RETAIL and FINANCING SOFTWARE

**Customer Communications
Employee Productivity**

Customer Communications

Two Way Texting

Credit Applications

- Customers can apply for credit via text message.
- Credit application process: Obtain customer documents via text.
- Customer automatically receives text notification when their credit has been approved.

Text Communications with Millennials

- Customers can talk to your company via text at any time.
- You can text your customers at any time.
- The system keeps a complete record of all text message correspondence.

Deliveries

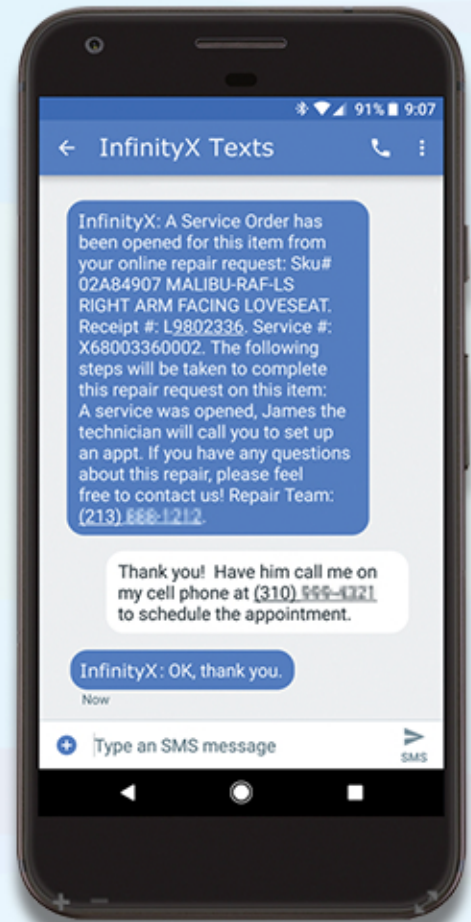
- Text the estimated delivery window to the customer the night before.
- Text Delivery updates (Requires Interface with Dispatch Track).
- During the delivery day, text delivery updates to the customer to let them know when the truck will be arriving at their home.

Repairs

- Company and outside field repair technicians text photos of items needing repair.
- Company and outside field repair technicians text service reports directly into the repair system.
- Send text messages to customers when their merchandise is ready for pickup.

Employees

- Employees can request their work schedule by text.



Employee Productivity

Real Time Sales Tracking

Track Sales by Hour, Day of week

Performance Results for Merchandise Sales						
Filters used to obtain these results: (Group) Filter Description (1) From: 10/22/2016 (Hover Mouse to Open)						
Hour			Merch Sales	Goal	Vary %	Vary Amt
08 (8 AM)			\$0.00	\$0.00	0.00%	\$0.00
09 (9 AM)			\$0.00	\$0.00	0.00%	\$0.00
10 (10 AM)			\$2,331.35	\$415.17	461.54%	\$1,916.18
11 (11 AM)			\$10,414.65	\$8,936.36	16.54%	\$1,478.29
12 (Noon)			\$18,309.75	\$12,708.55	44.07%	\$5,601.20
13 (1 PM)			\$26,178.07	\$23,269.60	12.50%	\$2,908.47
14 (2 PM)			\$19,439.08	\$17,780.30	9.33%	\$1,658.78
15 (3 PM)			\$27,292.58	\$19,467.26	40.20%	\$7,825.32
16 (4 PM)			\$15,370.22	\$14,189.81	8.32%	\$1,180.41
17 (5 PM)			\$18,878.83	\$17,784.60	6.15%	\$1,094.23
18 (6 PM)			\$10,605.57	\$21,334.12	-50.29%	\$-10,728.55
19 (7 PM)			\$13,564.68	\$15,992.28	-15.18%	\$-2,427.60
20 (8 PM)			\$0.00	\$0.00	0.00%	\$0.00
21 (9 PM)			\$0.00	\$0.00	0.00%	\$0.00
22 (10 PM)			\$0.00	\$0.00	0.00%	\$0.00
Total:			\$162,384.78	\$151,878.05	6.91%	\$10,506.73

Print Results Save to File Goals for this period reflect 4.18% of total Monthly Goal. [Esc] Exit

See and manage your sales staff performance as your sales day progresses.

Performance Results for Merchandise Sales						
Filters used to obtain these results: (Group) Filter Description (1) From: 10/22/2016 (Hover Mouse to Open)						
Empl #	Name	Store	Merch Sales	Goal	Vary %	Vary Amt
S145	Catalina	Commerce	\$3,715.60	\$2,796.57	32.86%	\$919.03
S154	Osita	Chino	\$1,627.87	\$1,539.54	5.74%	\$88.33
S172	Miguel	Los Angeles	\$758.85	\$2,673.10	-71.61%	\$-1,914.25
S186	Francisco	Van Nuys	\$1,348.90	\$2,312.45	-41.67%	\$-963.55
S208	Martha	Los Angeles	\$2,910.72	\$2,747.43	5.94%	\$163.29
S210	Kathia	Los Angeles	\$0.01	\$0.00	0.00%	\$0.00
S225	Luz	Van Nuys	\$2,482.88	\$2,312.45	7.37%	\$170.43
S236	Karla	Van Nuys	\$3,362.14	\$1,848.80	81.86%	\$1,513.34
S242	Juan Carlos	Van Nuys	\$3,241.39	\$2,312.45	40.17%	\$928.94
S264	Miguel Angel	Los Angeles	\$4,211.76	\$2,003.26	110.25%	\$2,208.50
S291	Miguel Angel	Santa Ana	\$2,955.57	\$2,042.58	44.70%	\$912.99
S292	Yecenia	Huntington Park	\$649.86	\$2,696.23	-75.90%	\$-2,046.37
S297	Karla	Huntington Park	\$5,317.08	\$2,696.23	97.20%	\$2,620.85
S302	Lilbeth	Huntington Park	\$1,897.71	\$2,674.23	-29.04%	\$-776.52
S317	Eberto	Commerce	\$7,033.65	\$1,816.35	287.24%	\$5,217.30
S318	Jorge	Santa Ana	\$2,826.86	\$1,531.94	84.53%	\$1,294.92
S328	Erika V	Van Nuys	\$2,382.68	\$1,848.80	28.88%	\$533.88
S338	Omaira	Los Angeles	\$5,271.36	\$2,671.01	97.35%	\$2,600.35
Total:			\$162,384.78	\$125,699.48	29.18%	\$36,685.30

Print Results Save to File Goals for this period reflect 4.18% of total Monthly Goal. [Esc] Exit

Employee Productivity

Schedule your employees

Employee Schedule Viewer

Empl: M901 Pass: []

View Schedule Dates From Date: 10/30/2017 To Date: 11/29/2017 As of: 10:35 Help

Location: LA Department: COLLECTION WorkGroup: Sub Group: Employee: []

Sort By: Location + Employee Auto Refresh: [] Exceptions: [] Flag if More than: 10 minutes of InActivity

Loc	Emp	NO	BO	Tim	Emp1	Name	First	Last	Cust#	10/30/2017 M	10/31/2017 T	11/01/2017 W	11/02/2017 T	11/03/2017 F	11/04/2017 S	11/05/2017 S	11/06/2017 M	11/07/2017 T	11/08/2017 W	11/09/2017 T	11/10/2017 F	11/11/2017 S	11/12/2017 S	11/13/2017 M		
LA	CO	OU	3	C339	Pracita	Veronica	841	1033	1071014	9:30-18:00	10:00-18:30	OFF	10:00-18:30	OFF	10:00-18:30	10:30-18:00	10:00-18:30	OFF	10:00-18:30	10:00-18:30	10:00-18:30	10:00-18:30	OFF	10:00-18:30	10:00-18:30	
LA	CO	FL	8	D036	Carlos	Francisco				9:30-18:00	10:00-18:30	OFF	10:00-18:30	OFF	10:00-18:30	9:30-18:00	10:00-18:30	OFF	10:00-18:30	OFF	10:00-18:30	10:00-18:30	10:00-18:30	9:00-17:30	OFF	
LA	CO	OU	8	H026	Francisco	Salgado	840	1033	1062564	9:30-18:00	OFF	9:30-18:00	OFF	11:30-20:00	9:00-17:30	10:30-18:00	11:30-20:00	OFF	9:30-18:00	11:30-20:00	OFF	10:30-19:00	9:00-17:30	OFF	10:30-19:00	
LA	CO	FL	8	D036	Hilda					11:30-20:00	OFF	9:30-18:00	11:30-20:00	9:30-18:00	9:30-18:00	OFF	9:30-18:00	OFF	11:30-20:00	11:30-20:00	OFF	9:30-18:00	9:00-17:30	11:30-20:00	C	
LA	CO	OU	8	C347	Maria	Reggie	936	1034	448848	9:30-18:00	10:00-18:30	10:00-18:30	10:00-18:30	10:00-18:30	OFF	OFF	10:00-18:30	10:00-18:30	OFF	10:00-18:30	OFF	10:00-18:30	9:30-18:00	10:00-18:30	C	
LA	CO	OU	8	D156	Maria E.	Blanco	938	1035	562705	9:30-18:00	11:30-20:00	9:30-18:00	9:30-18:00	11:30-20:00	OFF	OFF	11:30-20:00	OFF	9:30-18:00	OFF	9:30-18:00	9:00-17:30	9:30-18:00	OFF	10:30-19:00	
LA	CO	OU	8	D095	Sandra					ML	ML	ML	ML	ML	ML	ML	ML	ML	ML	ML	ML	ML	ML	ML	ML	A
LA	CO		8	A099	Yoshiko		922	1024	447285	9:30-18:00	9:30-18:00	OFF	11:30-20:00	11:30-20:00	OFF	9:00-17:30	9:30-18:00	11:30-20:00	OFF	9:30-18:00	OFF	9:00-17:30	9:30-18:00	9:30-18:00	C	
LA	CO	BU	BU	12	C599	Alma D.				OFF	8:15-17:45	8:15-17:45	11:30-20:00	OFF	8:45-17:15	8:15-17:45	8:15-17:45	11:30-20:00	9:30-18:00	OFF	11:30-20:00	8:45-17:15	OFF	8:15-17:45	10:30-19:00	
LA	CO	BU	MO	12	C700	Elizabeth				11:30-20:00	10:00-18:30	10:00-18:30	10:00-18:30	OFF	OFF	10:30-19:00	11:30-20:00	10:00-18:30	10:00-18:30	10:00-18:30	10:00-18:30	10:00-18:30	OFF	OFF	10:30-19:00	
LA	CO	BU	BU	12	D026	Laura	809	1032	OPEN	8:15-17:45	11:30-20:00	OFF	8:15-17:45	11:30-20:00	9:30-18:00	OFF	8:15-17:45	8:15-17:45	11:30-20:00	8:15-17:45	11:30-20:00	8:15-17:45	8:15-17:45	OFF	OFF	
LA	CO	BU	BU	12	C172	Yancy				11:30-20:00	OFF	11:30-20:00	10:00-18:30	8:15-17:45	10:30-19:00	OFF	11:30-20:00	OFF	8:15-17:45	11:30-20:00	OFF	10:30-19:00	8:45-17:15	OFF	10:30-19:00	

Print Schedule Copy Schedule Open/Close Add Employee Edit Delete Schedule Events Publish Sched

Excel Import Validate Hours Notification Refresh Last Audit Info Show Data [Esc] Cancel

Can Interface to Time and Attendance Systems for detailed analysis of work schedule.

Actions

Maximum Hours Warning

F023 Sandra []
LA COLLECTION PART-TIME

Punch & Schedule Mixed
Punch Detail Schedule

Explanation of Problem Found

Sandra [] will exceed the weekly maximum of 28.0 hours by 12.00 hours.

Sandra [] is projected to work at least 40.00 hours the week of 10/30/2017 - 11/05/2017.

0.00 Hours Already worked (Reg: 0.00 OT: 0.00) (Scheduled: 0.00)
40.00 Remaining Scheduled Hours

40.00 Total Hours

Auth



(323) 880-4960

Español

(323) 880-4963